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Total Quality Management, or TQM, is an approach to management that originated in Japanese industry in the 1950s and become more popular in western nations from the early 1980s. The term "Total Quality Management," lost favor in the United States in the late 1990s, to be commonly substituted by "quality management."

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Recommended Reading for Quality Management. Some of the books that we recommended adding to your office bookshelf include the following: 1. The Quality Toolbox, Second Edition, by Nancy R. Tague. Rather than being a typical cover to cover reading book, this book serves more as a collection of tools used in the industry.

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8 Books on Quality Management That Are Well Worth Reading

Principles of total quality / Vincent K. Omachonu, Joel E. Ross.--3rd ed. p. cm. Rev. ed. of: Principles of total quality / J.A. Swift, Joel E. Ross, Vincent K. Omachonu. Includes bibliographical references and index. ISBN 0-57444-326-7 (alk. paper) 1.Total quality management. 2. Quality control. 3. Quality control--standards. I. Ross,

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(PDF) Total Quality Management Notes - ResearchGate

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TQM was developed by William Deming, a management consultant whose work had a great impact on Japanese manufacturing. 1 While TQM shares much in common with the Six Sigma improvement process ...

Total Quality Management (TQM) - investopedia.com

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